YEAR 11 GCSE RESULTS DAY: FAQ’s

RESULTS

Due to the current circumstances, there are some significant differences this year to the way we need to organise the arrangements for GCSE results day

1. When is Results Day?
   THURSDAY 20th AUGUST, 2020

2. Can I come to school to collect my results on August 20th?
   - No: School will not be open to any students or parents on results day. This is to minimise the chance of transmitting infection through any potential lapse of social distancing (all secondary schools in the Finham Park MAT are following the same policy).

3. How and when will I be able to get my results?
   - Results will be ‘released’ at 9.00 am on Thursday morning through the school’s secure and password protected VLE, FROG. You will be able to view your Results Statement in the same way that you view your Progress Checks and Reports.
   - You may then have a remote “Teams” meetings with a senior teaching member of staff to discuss your progression options. **NB: It is vital that you have access to FROG in order to view your provisional Results Statements. Make sure you do this before Results Day!**
   - Also, paper copies of your results will also be posted to arrive on Friday morning, together with other results-related information.
   - **We cannot issue results over the phone**

4. How do I log on to FROG?
   - Students: Log on to the school website and complete the form on the front page. IT services will then contact your parent/guardian with your new password.

5. I will be on holiday on August 20th – how do I find out my results?
   As for question 3 above.

6. I will not have access to the Internet on Results Day – how do I find out my results?
   To discuss possible solutions, email exams@finhampark.co.uk by Friday 17th July or write to:

   Examinations,
   Finham Park School
   Green Lane
   Coventry
   CV3 6EA
7. Can my parents, guardians or anyone else collect my results for me?
Exam results are covered by data protection regulations and no one else can have access to your results unless you authorise school to release them to a third party. A form for this purpose is available on FROG and on the school website.

8. How can I communicate with school on results day?
All communication between school, students and parents on Results Day (results, appeals, sixth/college enrolment, subject options, etc) will be either by meetings scheduled remotely on Microsoft Teams or by email.

- Teams: If you do not already have Microsoft Teams installed on your laptop/pc/mobile, please visit https://www.microsoft.com/en-gb/microsoft-365/microsoft-teams/download-app to download and install the Microsoft Teams software/app.

- Email: A results email address will be staffed and monitored throughout results day: results@finhampark.co.uk. Email your queries and staff will reply to anything urgent as soon as they can the same day. Less urgent and non-urgent queries will be dealt with as soon as possible in order of priority.

9. How can I find out more information about my results on Results Day?
More information, FAQ’s and guidance will be available on Results Day on:

- Results and Centre Assessment Grades
- Post-16 Progression (Sixth Form, College Enrolment, etc)
- The Appeals process
- Autumn Exams

If you have queries about the arrangements for results day, please email: exams@finhampark.co.uk